

August 22, 2020

To Whom it may concern:

We are Gail and Glenn Gorelick of 89 Cranbury Drive, Trumbull. We were out of power from Tropical Storm Isaias for six days. This was not even a major hurricane!! Our outage issue was fixed by wonderful group of helpers from the Deep South. Exactly what do we pay the UI for each month on time, without fail? The United Illuminating company is in need of better management and its actions do not warrant any rate increases for absolutely horrible and incompetent emergency service. Organization of the UI company is the answer here, not greed. I am quite sure this sentiment is shared by many people.

Sincerely,

Gail M Gorelick, M.A., O.M.

Glenn M. Gorelick, M.S.